Pharmacy Business Solutions

Product Guide

Corum
Health
Services

Who we are

Hearts

Our foundation & history, based on delivery for our customers for over 25 years.

Minds

The creative solutions we build for our customers.

Focus

The future of retailing, patient care, and capturing what is to be in our future roadmap.

Vision

To be a world-class provider, best in class pharmaceutical software – the leading, trusted, thought-provoking partner that our customers can depend on to deliver.

Mission

To be the most trusted and valued business partner possible for our customers in the pharmaceutical software category. To advance and grow our business offering through the skills of our people, the development of our software platforms, and the provision of best-in-class customer support.

Our business solution

Our Point of Sale & Dispense, head office management and dual onsite/offsite back-up systems feature in our suite of sophisticated business management solutions – all fully-integrated on a single platform. Some of our integration partners include eRx, PharmX, MPS, Rowa via Dose Connect, Consis/Willach, Intellipharm and Pharmengage. We work with Australia's leading pharmacy groups and independent pharmacies.

Corum Health Services (part of Corum Group Ltd) offers a full suite of *management products for pharmacies and related businesses*, covering software, training, support as well as pharmacy community focus groups to ensure we develop our technology to suit your needs and ever-changing landscape of the industry.

We are committed to continuous excellence in software development and business solutions by listening to our customers – and understanding your true needs and requirements. Our national team of skilled professionals understands the retail requirements and software performance needs in the pharmacy category.

Our 360 solution

PRODUCTS

LOTS-COMPLETE– *your combined database POS & Dispense solution*

LOTS-Complete – your combined database POS & dispense solution. LOTS is our fully integrated 'single database' POS & Dispense solution. Patient, dispense, account, loyalty programs and history are all located on a streamlined one-page workflow.

Only LOTS can access script queuing, accounts, receipts, price checks, dispense OTC items, orders, inventory and more, from any machine at any time.

RPM–*Total Head Office Management*

Retail Pharmacy Manager (RPM) enables head offices to manage their retail strategy for multiple pharmacies – powering centralised retail decisions, increasing efficiency and profitability.

With RPM collecting and consolidating sales and inventory data from each store into one central database, head office can efficiently transmit price changes (including zone pricing), promotion, loyalty programs and new products to each store, plus store connectivity provides accurate stock visibility into every store – optimising stock levels and maximising buying power.

Corum Safeguard – *simplify, stabilise and protect your business*

Keep the business of pharmacy running with the fastest level of back-up available. Corum Safeguard: a dedicated LOTS master PC featuring onsite back-up every 15 minutes and daily offsite back-up to the cloud, failover recovery system, inbuilt anti-virus protection and proactive monitored Corum Support. A reliable, simple, secure and dedicated LOTS platform and peace of mind that your customer information and transactions are secure.

Corum Calendar

Schedule your time, community care, promotions and pharmacy communications with this specially-designed calendar to integrate with your LOTS platform. This feature comes free to all Corum Safeguard users.

Pharmascan

Pharmascan is a wireless stocktaking mobile tool that allows you to perform a stocktake in half the time of traditional methods. Connecting wirelessly to your computer, you can perform rolling stocktakes, create and edit orders, and change pricing all whilst standing in front of your stock display. Improve your stock control and you increase the integrity of your data, ensuring accurate reporting from your POS & Dispense products to give you more control over your business.

Integrated EFTPOS

The user-friendly software interface that connects an EFTPOS terminal directly to LOTS POS.

Ezylink—*automated accounting integration*

LOTS Ezylink extracts daily sales and invoice data to import directly into your accounting software. Your entire store's activity is captured and sent with the click of a button, saving you time, money and effort – every day.

Packman—*dosage packaging*

Packman is a Windows based foil-printing system compliant with the 5CPA Program requirements. Easy, fast and reliable, Packman unit dose packaging simplifies and streamlines the packing process.

Corum Insights

We are committed to listening to our customers and broader industry so we can effectively shape our technology development. Join one our regular focus groups in your region to share product feedback, collaborate on future development and address industry hot topics.

TRAINING AND SUPPORT

Training

We provide comprehensive training when you come on board with us, as well as offering an array of topic training via face-to-face (onsite or state-office-based) or customised online as your business needs.

Face-to-face

Installers, trainers and client executives across Australia

Our technical specialists are fluent in the business critical nature of pharmacy and are equipped with both the hardware and software knowledge to fix any issue whilst onsite.

Phone

In-house technical help desk 365 days/year with Level 1, 2 and 3 Support staff available to ensure you receive the help you need.

Web
LiveChat

An online, real-time and real-person support application on our website, so you can reach us without needing to call and is a fantastic way to have simple queries resolved quickly - saving you time and providing greater convenience.

Try Live Chat now via our website:

corumhealth.com.au/support

Online Help

With just one click, we offer easy-to-read 'how-to' articles, release notes, videos and simple tips to assist you with using your software to its full potential.

Contact

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Call your regional office to request a business
consultation with one of our experienced team,
find out what's new, book into product training
or join the next Corum Insights!